**Quarantine Questions 1**

1. (a) Name TWO functional areas of business (2mks)

(b) Name TWO activities of each of the areas named above (4mks)

(c) Identify 3 business stakeholders (3mks)

(d) For each stakeholder named above identify the business responsibility to that

stakeholder (6mks)

(e) Define each of the following

(i) Bill of exchange

(ii) Electronic money transfer

(iii) E-commerce

(iv) Credit Card

(v) Debit card (5mks)

1. (a) What do you understand by the term conflict in business (3mks)

(b) Identify and explain TWO activities that employer and employee can use the solve a conflict in business. (6mks)

(c) What is a trade union (2mks)

(d) Name and explain 3 activities trade unions use to force employers to submit to their demands when negotiations fail. (6mks)

(e) Name THREE sources of conflict in business (3mks)